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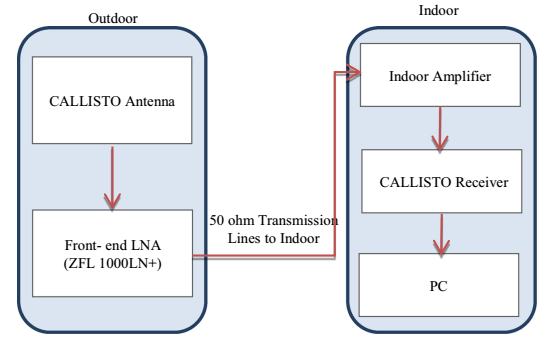
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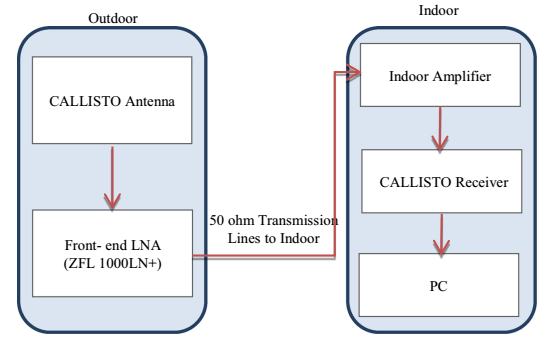
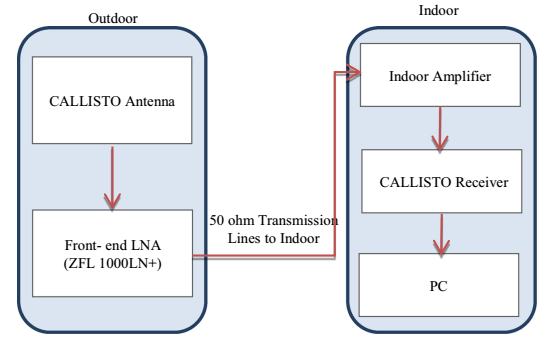
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(a) (b)

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# Bibliography

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| [1] | B. Mitchell, Resource and Environmental Management: Third Edition, Oxford University Press, 2018. |
| [2] | A. A. G. Agung, "Knowledge management system readiness analysis (Case study at human resource consulting company)," in *2nd International Conference on Technology, Informatics, Management, Engineering & Environment*, Bandung, 2014. |
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